

Guidelines are valid as at 14th May 2020 and subject to change in line with further Government Advice.

GENERAL ADVICE ON PROPERTY VIEWINGS

- Initial viewing of the property should be a virtual viewing. Once the interested party decides that they are interested in this property they can book physical viewing with an agent (strictly by appointment).
- Agents to inform buyers of the safety procedures applying before conducting a viewing.
- Affordability and financial circumstances can be checked before viewing;
- Agents (particularly Hunters) will be preparing posts on social media regarding the safety measures for viewings, animated versions also available. Newsletters will be sent to their database with explanations on the new rules for buying, selling and viewing properties.
- Only people with no COVID symptoms or other health issues and estate agents can view properties for sale.
 - o Agents will be asking interested parties about their health and whether there are any other people in their household who may be exposed or suffering from symptoms;
 - o People with symptoms and people at high risk (clinically extremely vulnerable) should not be allowed to view;
 - o People at moderate risk (clinically vulnerable) people and those who are self-isolating should not be allowed to view;
 - o Further advice on who's at higher risk from coronavirus can be found in the link below: <https://www.nhs.uk/conditions/coronavirus-covid-19/people-at-higher-risk-from-coronavirus/whos-at-higher-risk-from-coronavirus/>
- Only one household to be allowed to view one property at one time:
 - o The number of people visiting at one time will be monitored to maintain social distancing. Ideally to be limited to 1 person at a time if possible.
 - o People will be discouraged to touch any surfaces. Visitors should be discouraged to bring children to viewings.
- Viewings will be limited to 15 minutes whenever possible.
 - o Our estate agents will be emailing virtual tours of the property for future reference of the visitors and to show to other members of family.
- All ID documents from buyers or sellers to be presented to agents on first or if not possible on one visit. Agents will be taking photos or scans of documents to avoid subsequent visits and maintain safe distance.
- All documentation required from buyers/sellers will be signed via DOCUSIGN and sent online to limit personal contact.
- Open house viewings should not be allowed – only viewing by appointment.
- Show homes can be open for pre-booked appointments only.
- Further advice on home moving during the coronavirus (COVID-19) outbreak can be found in the link below: <https://www.gov.uk/guidance/government-advice-on-home-moving-during-the-coronavirus-covid-19-outbreak> .

STAY ALERT ▶ CONTROL THE VIRUS ▶ SAVE LIVES

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VIEWINGS TO GPD HOMES

- Viewings to be carried out for pre-booked appointments only and according GPD - GENERAL ADVICE ON PROPERTY VIEWINGS which is a part of this document.
- Agents to wear their own PPE as per their guidelines – ie. gloves and masks.
- Shoe covers to be provided by GPD in the main show home and should be taken away by the visitor and agent.
- Hand sanitisers to be provided by GPD and used on entry and exit out of the property by agents and visitors.
- Necessary notices to be displayed in the show home reminding of social distancing, hand sanitizing.
- Using any of the toilets or wash hand basins in the houses will not be permitted.
- On entry to the property agents to open all internal doors, patio doors and lights to be switched on. Doors to be left open throughout the viewing.
- Before leaving the property agents to wipe down all surfaces (door handles, light switches and every surface touched by them or visitors) using provided wipes (this can be done with standard household products).
- No refreshments to be provided in the show homes (ie. Hot or cold drinks, snacks etc.)
- Visitors to wear their own PPE - mask and gloves as required in government guidelines.
- Show homes to be cleaned weekly by appointed cleaning company.
- If the social distancing (standing 2 meters apart) is not possible the visitor will be asked to view the property unaccompanied and the agent will see them out.
- Until further government ruling the brochures and other sales material will be sent electronically.
- No PPE used by the agent or visitors should be left at the property, they need to be safely disposed of by the viewing agent.
- Buyers can visit the property after the reservation only by appointment applying the aforementioned safety rules.
- Further advice on home moving during the coronavirus (COVID-19) outbreak can be found in the link below:
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PROPERTY HANDOVER ON COMPLETION

- House Demonstration is to be undertaken via video call with the buyers by Mirek Iwanczuk.
- House to be cleaned and prepared 72 hours before completion.
- Keys to the property are to be left in the main show home and picked up by the agents on the day of completion.
- Meter readings to be taken by the estate agent on the day of completion and pictures sent to GPD.